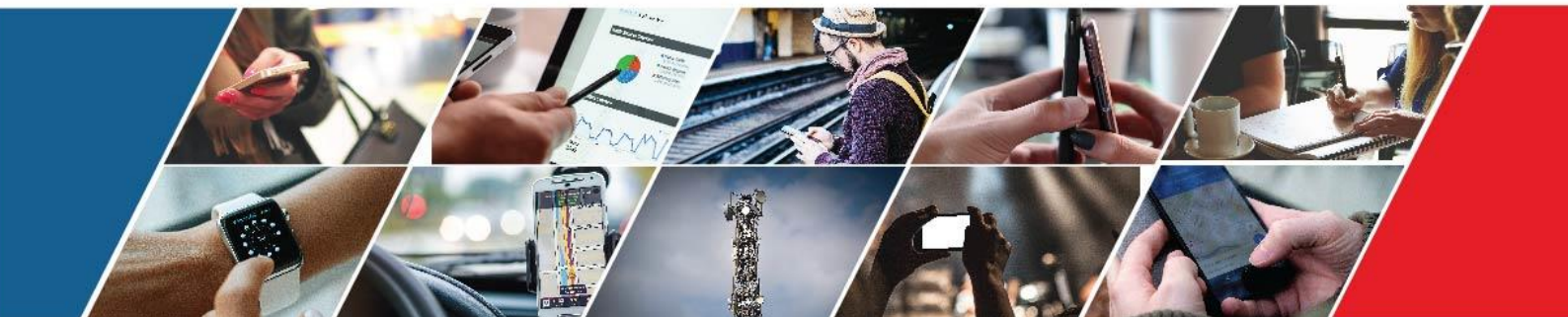




QUALITY OF MOBILE SERVICES BILLING AUDIT KINGDOM OF BAHRAIN – 2021

Version	Date	Auteurs	Détail des modifications
1	14/02/2021	Olivier Ghibaudo	Creation of document



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This study is published in accordance with Articles 3(b)(1), 3(c)(2), 3(c)(4) and Article 54 of the Telecommunications Law. The purpose of the study is to evaluate and benchmark Quality Levels offered by Mobile Network Operators, Batelco, Viva and Zain, in the Kingdom of Bahrain. The independent study was conducted with an objective End-user perspective by Cabinet Directique and does not represent any views of the Authority.

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1. READER'S ADVICE

For a proper understanding of this report, readers are advised to take into account the following key elements:

Quality of Mobile Services Audit is a snapshot of the observed quality and performance offered by Mobile Operators at the time of the measurements campaign.

Mobile Operators are continuously performing modifications and upgrades (including during the audit). Performance at the time of reading the report may be different.

TRA deliberately chose to assess quality from the end user perspective, which involves for example carrying out measurements with mobile devices which are available in Mobile Operator shops, behaving like the user on the field and cross network testing.

2. EXECUTIVE SUMMARY

2.1. REPORT OBJECTIVE

The aim of this report is to evaluate, from an end-user perspective, the accuracy of the billing systems used by mobile network Operators Batelco, STC Bahrain and Zain for the following key services:

- National Calls
- National Short Message Services (SMS)
- Data

Subscriber identity modules (SIM cards) used in this study are post-paid packages.

The Authority selected Directique, an international consulting firm, to conduct the assessment using a test method designed to gather a faithful qualitative records from an End-users' point of view, avoiding assessing quality through a pure technical angle as this is performed by Mobile Operators themselves on a regular basis.

This audit was conducted from the 20th November 2020 to the 13th January 2021 inclusive.

2.2. POSTPAID PACKAGES

2.2.1. BATELCO

6 postpaid plans have been subscribed.

The tab here under gives for each line of the plan the effective billing and the correspondence with the actual consummation:

Batelco – Postpaid n°1 - 32111783

Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2021	10/12/2021	16.800	✓
Month 2 - Super 16 contract – Charge	11/12/2021	10/01/2022	16.800	✓
Month 3 - Super 16 contract – Charge	11/01/2021	10/02/2022	17.600	✓

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 2 - National Calls	2 min		0.	0	?
Month 2 - SMS	1 SMS		0.	0.032	?

Month 3 - SMS 4 SMS 0. 0.032 ?

Other Services

Month 1 - Print Bill 0.788 ?
Month 2 - Print Bill 0.788 ?
Month 3 - Print Bill 0.825 ?

Batelco – Postpaid n°2 - 32166783

Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2021	10/12/2021	16.800	✓
Month 2 - Super 16 contract - Charge	11/12/2021	10/01/2022	16.800	✓
Month 3 - Super 16 contract - Charge	11/01/2022	10/02/2022	17.600	✓

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 1 - SMS	3 SMS		0	0.096	?
Month 3 - SMS	1 SMS		0	0.032	?

Other Services

Month 1 - Print Bill 0.788 ?
Month 2 - Print Bill 0.788 ?
Month 3 - Print Bill 0.825 ?

Batelco – Postpaid n°3 - 38311691

Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2021	10/12/2021	16.800	✓
Month 2 - 0	0	0	0	✓
Month 3 - Super 16 contract - Charge	11/01/2022	10/02/2022	17.600	✓

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 3 - National Calls	25 min		0.	0	?

Other Services

Month 1 - Print Bill	0.788	?
Month 2 - Print Bill	0.750	?
Month 3 - Print Bill	0.825	?

Batelco – Postpaid n°4 - 38311786

Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2021	10/12/2021	16.800	✓
Month 2 - Super 16 contract - Charge	11/12/2021	10/01/2022	16.800	✓
Month 3 - Super 16 contract - Charge	11/01/2022	10/02/2022	17.600	✓

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 1 - National Calls	767 min	0	0.	0	?
Month 1 – SMS	360 SMS	0	0	11.250	?
Month 2 - National Calls	1,858 min		0	4.128	?
Month 2 – SMS	704 SMS		0	22.528	?

Other Services

Month 1 - Print Bill	0.788	
Month 2 - Print Bill	0.788	
Month 3 - Print Bill	0.825	

Batelco – Postpaid n°5 - 38311936

Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2021	10/12/2021	16.800	
Month 2 - Super 16 contract - Charge	11/12/2021	10/01/2022	16.800	
Month 3 - Super 16 contract - Charge	11/01/2022	10/02/2022	17.600	

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 1 - National Calls	1203 min	0	0	0	
Month 1 – SMS	340 SMS	0	0	10.880	
Month 2 - National Calls	5,561 min	0	0.	62.938	
Month 2 – SMS	681 SMS	0	0	21.792	
Month 3 - National Calls	626 min	0	0	0	

Other Services

Month 1 - Print Bill	0.788	
Month 2 - Print Bill	0.788	
Month 3 - Print Bill	0.825	

Batelco – Postpaid n°6 - 39300496

Data only – 1TB Unlimited

- 1TB Unlimited
- Package Speed up to Max 5G

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – Data only – 1TB – Charge	28/10/2021	27/11/2021	39.997	✓
Month 2 – Data only – 1TB – Charge	28/11/2021	27/12/2021	39.997	✓
Month 3 – Data only – 1TB – Charge	28/12/2021	27/01/2022	39.997	✓

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Other Services					
Month 1 - Print Bill				0.788	?
Month 2 - Print Bill				0.788	?
Month 3 - Print Bill				0.788	?

Conclusion: Volumes of Locals Calls, SMS and Data are correctly calculated and charged.

2.2.2. STC BAHRAIN

4 postpaid plans have been subscribed.

The tab here under gives for each line of the plan the effective billing and the correspondence with the actual consummation:

STC – Postpaid n°1 - 33230480

STC New Postpaid SIM Only LTE BD 19 Plan

- Free local min. to all operators = 1 800
- Local call rates = 25 fils/min.
- 27GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – STC New Postpaid SIM Only LTE BD 19 Plan	20/10/2021	19/11/2021	19.000	
Month 2 – STC New Postpaid SIM Only LTE BD 19 Plan	20/12/2021	19/01/2022	19.000	
Month 2 – STC New Postpaid SIM Only LTE BD 19 Plan	20/01/2022	19/02/2022	19.000	

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	405.6888GB	405.6888GB	0GB	0.000	
Month 2 – National Data	110.1629GB	110.1629GB	0GB	0.000	
Month 3 – National Data	61.3345GB	61.3345GB	0GB	0.000	
Other Charges					
Month 1 - Mobile data Once-Off 10HC	01/11/2021			10.000	
Month 1 - Mobile data Once-Off 5HC	02/11/2021			5.000	
Month 1 - Postpaid 5G Service Addon	20/11/2021			5.000	
Month 1 - stc Mobile Data add-on 35	10/11/2021			11.290	
Month 1 - stc Mobile Data add-on 35	20/11/2021			35.000	
Month 2 - Postpaid 5G Service Addon	20/12/2021			5.000	
Month 2 - stc Mobile Data add-on 35	20/12/2021			35.000	
Month 3 - Postpaid 5G Service Addon	20/01/2022			5.000	
Month 3 - stc Mobile Data add-on 35	20/01/2022			35.000	

STC – Postpaid n°2 - 33230610

STC New Postpaid SIM Only LTE BD 19 Plan

- Free local min. to all operators = 1 800
- Local call rates = 25 fils/min.
- 27GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – STC New Postpaid SIM Only LTE BD 19 Plan	20/10/2021	19/11/2021	19.000	
Month 2 – STC New Postpaid SIM Only LTE BD 19 Plan	20/12/2021	19/01/2022	19.000	

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	49.1914GB	49.1914GB	0GB	0.000	
Month 2 – National Data	2.2571GB	2.2571GB	0GB	0.000	
International SMS					
Month 2 – International SMS	1 SMS			0.025	
Other Charges					
Month 1 - Mobile data Once-Off 10HC Plus	19/11/2021			10.000	
Month 1 - Mobile data Once-Off 10HC	27/10/2021			10.000	
Month 1 - Mobile data Once-Off 5HC	27/10/2021			5.000	
Month 1 - Mobile data Once-Off 3HC	31/10/2021			3.000	

STC – Postpaid n°3 - 33230640

STC New Postpaid SIM Only LTE BD 19 Plan

- Free local min. to all operators = 1 800
- Local call rates = 25 fils/min.
- 27GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – STC New Postpaid SIM Only LTE BD 19 Plan	20/10/2021	19/11/2021	19.000	
Month 2 – STC New Postpaid SIM Only LTE BD 19 Plan	20/12/2021	19/01/2022	19.000	

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	14.2395GB	14.2395GB	0GB	0.000	
Month 2 – National Data	33.7634GB	33.7634GB	0GB	0.000	
Other Charges					
Month 1 - Mobile data Once-Off 10HC	26/10/2021			10.000	
Month 2 - stc mobile data add-on 15	20/01/2022			15.000	
Month 2 - stc mobile data add-on 15	26/12/2021			12.097	

STC – Postpaid n°4 - 34347833

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	4025.654GB	4025.654GB	0GB	0.000	
Month 2 – National Data	2993.053GB	2993.053GB	0GB	0.000	
Other Charges					
Month 1 -					
stc Mobile Data add-on 25	02/11/2021			14.516	
Unlimited Data Top-up 10	02/11/2021			9.524	
Mobile data Once-Off 5 HC	02/11/2021			5.000	
Mobile data Once-Off 10 HC	07/11/2021			10.000	
Unlimited Data Top-up 10	07/11/2021			9.524	
stc Mobile Data add-on 35	08/11/2021			13.548	
Mobile data Once-Off 10 HC Plus	08/11/2021			10.000	
Mobile data Once-Off 10 HC	08/11/2021			10.000	
Mobile data Once-Off 10 HC Plus	08/11/2021			10.000	
stc Mobile Data add-on 35	09/11/2021			12.419	
Unlimited Data Top-up 10	09/11/2021			9.524	
Mobile data Once-Off 10 HC Plus	09/11/2021			10.000	
Unlimited Data Top-up 1	09/11/2021			0.952	
Unlimited Data Top-up 5	09/11/2021			4.762	
Unlimited Data Top-up 8	09/11/2021			7.619	
Mobile data Once-Off 10 HC Plus	09/11/2021			10.000	
stc Mobile Data add-on 35	10/11/2021			11.290	
stc Mobile Data add-on 35	14/11/2021			6.774	
Unlimited Data Top-up 10	14/11/2021			9.524	
stc Mobile Data add-on 35	15/11/2021			5.645	
Mobile data Once-Off 10 HC	15/11/2021			10.000	
Mobile data Once-Off 5 HC Plus	15/11/2021			5.000	
Unlimited Data Top-up 10	15/11/2021			9.524	
Mobile data Once-Off 10 HC	15/11/2021			10.000	
Mobile data Once-Off 3 HC	15/11/2021			3.000	
stc Mobile Data add-on 35	20/11/2021			35.000	
Postpaid BD 19 NF Plan	20/11/2021			19.000	
Postpaid BD 19 NF Plan	28/10/2021			14.097	
Unlimited Data Top-up 10	31/10/2021			9.524	
stc Postpaid Connection Fee	28/10/2021			5.000	
Month 2					
Postpaid BD 19 NF Plan	20/12/2021			19.000	
stc Mobile Data add-on 35	20/12/2021			35.000	
Month 3					
stc Mobile Data add-on 35	20/01/2022			35.000	
Postpaid BD 19 NF Plan	20/01/2022			19.000	

STC – Postpaid n°3 – 34482044

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – Postpaid unlimited BD 9	25/10/2021	19/11/2021	0.000	

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	318.8355GB	318.8355GB	0GB	0.000	
Month 2 – National Data	37.3955GB	37.3955GB	0GB	0.000	
Other Charges					
Month 1 - Total Other Charges				166.815	
Month 2 - Total Other Charges				25.321	
Month 3 - Total Other Charges				23.230	

Conclusion: Volumes of Locals Calls, SMS and Data are correctly calculated and charged.

2.2.3. ZAIN

4 postpaid plans have been subscribed.

The tab here under gives for each line of the plan the effective billing and the correspondence with the actual consummation:

Zain – Postpaid n°1 - 66350088

Package Postpaid BD 15

Package Double Data and Minutes BD15

- Local Calls = 1 200 min + 200 min.
- Local call rates = 15 fils/min.
- SMS rates = 30 fils
- 16GB Data on 4G network + 28GB Data

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/10/2021	31/10/2021	42.000	☐
Month 2 - Package Charges Postpaid 15	01/11/2021	30/11/2021	47.750	☐
Month 3 - Package Charges Postpaid 15	01/12/2021	31/12/2021	67.500	☐

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 - Zain Data Top up 50GB				10.500	☐
Month 1 - Zain Data Top up 20GB				10.500	☐
Month 1 - Data Topup Unlimit BD15.750				15.750	☐
Month 1 - Package Charges Wiyana 15				15.750	☐
Month 2 - Unlimited Data Topup 30GB				10.000	☒
Month 2 - Zain Data Top up 50GB				10.500	☒
Month 2 - Zain Data Top up 50GB				10.500	☒
Month 2 - Package Charges Wiyana 15				15.750	☒
Month 3 - Zain Data Top up 50GB				10.500	☒
Month 3 - Package Charges Wiyana 15				16.500	☒

Data					
Month 1 – Data	162.906 GB	162.873 GB	.034 GB	0.000	☐
Month 2 – Data	2153.819 GB	36.38 GB	2117.439 GB	0.000	☐
Month 3 – Data	77.027 GB	13.399 GB	63.628 GB	0.000	☐

Zain – Postpaid n°2 - 66933744

Package Postpaid BD 15

Package Extra 3GB Free

Package New ADDON - Postpaid BD15

- Local Calls = 1 200 min + 200 min.
- Local call rates = 15 fils/min.

- SMS rates = 30 fils
- 16GB Data on 4G network + 3GB Data + 17GB Data

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/10/2020	31/10/2020	17.651	☐
Month 2 - Package Charges Postpaid 15	01/11/2020	30/11/2020	2.947	☐
Month 3 - Package Charges Postpaid 15	01/12/2020	31/12/2020	13.007	☐

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 – Song dedication weekly				0.160	☐
Month 1 – Song dedication weekly				0.160	☐
Month 1 – Song dedication weekly				0.160	☐
Month 1 – Zain Data Top up 50GB				10.500	☐
Month 1 - Package Charges Wiyana 15				15.750	☒
Month 2 - Package Charges Wiyana 15				15.750	☐
Month 3 – Zain Data Top up 50GB				10.500	☒
Month 3 - Package Charges Wiyana 15				16.500	☒

Data					
Month 1 – Data	27.967 GB	27.965 GB	.002GB	0.000	☐
Month 2 – Data	5.66 GB	5.66 GB	0 GB	0.000	☐
Month 3 – Data	9.388 GB	4.5 GB	4.888 GB	0.000	☐

Zain – Postpaid n°3 - 66934777

Package Postpaid BD 15

Package Extra 3GB Free

Package New ADDON – Postpaid BD15

- Local Calls = 1 200 min + 200 min.
- Local call rates = 15 fils/min.
- SMS rates = 30 fils
- 16GB Data on 4G network + 3GB Data + 17GB Data

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/10/2021	31/10/2021	73.750	☐
Month 2 - Package Charges Postpaid 15	01/11/2021	30/11/2021	15.750	☐
Month 3 - Package Charges Postpaid 15	01/12/2021	31/12/2021	32.250	☐

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 – Unlimited Data Topup 30GB				10.000	☐
Month 1 – Zain Data Top up 50GB				10.500	☐

Month 1 – Zain Data Top up 50GB	10.500	✓
Month 1 – Quran Recitation Service	1.000	✓
Month 1 – Zain Data Top up 20GB	5.250	✓
Month 1 – Unlimited Data Topup 8GB	5.000	✓
Month 1 – Data Topup Unlimit BD15.750	15.750	✓
Month 1 – Package Charges Wiyana 15	15.750	✓
Month 2 – Package Charges Wiyana 15	15.750	✓
Month 3 – Data Topup Unlimit BD15.750	15.750	✓
Month 3 – Package Charges Wiyana 15	16.500	✓

Data					
Month 1 – Data	202.932 GB	200.787 GB	2.145 GB	0.000	?
Month 2 – Data	.042 GB	.033 GB	.008 GB	0.000	?
Month 3 – Data	1539.457 GB	207.457 GB	1332.001 GB	0.000	?

Zain – Postpaid n°4 - 66938777

Package Postpaid BD 15

Package Extra 3GB Free

Package New ADDON – Postpaid BD15

- Local Calls = 1 200 min + 200 min.
- Local call rates = 15 fils/min.
- SMS rates = 30 fils
- 16GB Data on 4G network + 3GB Data + 17GB Data

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/10/2021	31/10/2021	0.752	?
Month 2 - Package Charges Postpaid 15	01/11/2021	30/11/2021	11.252	?
Month 3 - Package Charges Postpaid 15	01/12/2021	31/12/2021	6.752	?

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 – Quran Recitation Service				1.000	?
Month 1 – Zain Data Top up 50GB				10.500	?
Month 1 – Package Charges Wiyana 15				15.750	?
Month 2 – Zain Data Top up 50GB				10.500	?
Month 2 – Zain Data Top up 50GB				10.500	?
Month 2 – Quran Recitation Service				1.000	✓
Month 2 – Package Charges Wiyana 15				15.750	✓
Month 3 – Data Topup Unlimit BD15.750				15.750	✓
Month 3 – Quran Recitation Service				1.000	✓
Month 3 – Package Charges Wiyana 15				16.500	?

Data					
Month 1 – Data	68.407GB	68.4GB	0.007GB	0.000	?

Month 2 – Data	253.518 GB	63.94 GB	189.577 GB	0.000	✓
Month 3 – Data	186.797 GB	27.676 GB	159.121 GB	0.000	✓

Zain – Postpaid n°5 - 37760783

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/10/2021	31/10/2021	20.803	✓
Month 2 - Package Charges Postpaid 15	01/11/2021	30/11/2021	28.153	✓
Month 3 - Package Charges Postpaid 15	01/12/2021	31/12/2021	22.400	✓

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 – Unlimited Data Topup 1GB				1.000	?
Month 1 – Zain Data Top up 1GB				1.050	?
Month 1 – Single Data Top up 2GB				1.050	?
Month 2 – Package Charges Wiyana 7				7.350	?
Month 3 – Package Charges Wiyana 7				7.700	?

Data					
Month 1 – Data	16.001 GB	15.997 GB	0.004GB	0.000	?
Month 2 – Data	11.523 GB	11.519 GB	0.004 GB	0.000	?
Month 3 – Data	8.602 GB	8.577 GB	0.024 GB	0.000	?

Conclusion: Volumes of Locals Calls, SMS and Data are correctly calculated and charged.

3. ANNEX

3.1. BATELCO BILLS



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
32111783	Mobile Postpaid	Active	21.000
2000175660	Bill Profile Charges	Active	0.750
Total			21.750

Mobile Voice and Internet Services

32111783 Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Double Threshold Charge ⁴		01 Nov 2021 - 10 Nov 2021	5.000	0.250	5.250
Double Threshold Charge ⁴		11 Nov 2021 - 10 Dec 2021	5.000	0.250	5.250
Social top up bundle 5 ⁴		21 Oct 2021 - 10 Nov 2021	Cr. 5.000	Cr. 0.250	Cr. 5.250
Super 16 Contract ⁴		11 Nov 2021 - 10 Dec 2021	16.000	0.800	16.800

Details not available

Total			21.000	1.050	22.050
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Other Services

Other Charges on Bill Profile: 2000175660

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Oct 2021 - 10 Nov 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788

Total VAT Charges

VAT charges for all subscribed services

Charges	Amount (BD)
VAT Charges on Services	1.088
Total	1.088



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
32111783	Mobile Postpaid	Active	21.030
2000175660	Bill Profile Charges	Active	0.750
Total			21.780

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	22 Nov 2021	17.660
Total			17.660

Mobile Voice and Internet Services

32111783

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Double Threshold Charge ⁴		11 Dec 2021 - 10 Jan 2022	5.000	0.250	5.250
Super 16 Contract ⁴		11 Dec 2021 - 10 Jan 2022	16.000	0.800	16.800
Usage Charges					
National Calls ⁴	2	Minutes	0.000	0.000	0.000
SMS ⁴	1	Messages	0.030	0.002	0.032

Usage Charges Details

National Calls Summary	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls To Premium Numbers (Free) ⁴	2	0.000	0.000	0.000
Total		0.000	0.000	0.000

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to International (Charged) ⁴	1	0.030	0.002	0.032
Total		0.030	0.002	0.032
Total		21.030	1.052	22.082

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Nov 2021 - 10 Dec 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
32111783	Mobile Postpaid	Active	16.980
2000175660	Bill Profile Charges	Active	0.750
Total			17.730

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	27 Dec 2021	22.870
Total			22.870

Mobile Voice and Internet Services

32111783

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Jan 2022 - 10 Feb 2022	16.000	1.600	17.600
One Time Charges					
Unlimited voucher 1 ⁴		29 Dec 2021	0.950	0.048	0.998
Usage Charges					
SMS ⁴	4	Messages	0.030	0.002	0.032

Usage Charges Details

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) ⁴	1	0.030	0.002	0.032
SMS to Premium (Free) ⁴	6	0.000	0.000	0.000
Total		0.030	0.002	0.032
Total		16.980	1.650	18.630

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Dec 2021 - 10 Jan 2022	0.750	0.075	0.825
Total		0.750	0.075	0.825

Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
32111783	Mobile Postpaid	Active	16.000
2000175660	Bill Profile Charges	Active	0.750
Total			16.750

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	26 Jan 2022	19.460
Total			19.460

Adjustment Details

Adjustment	Date	Amount (BD)	VAT (BD)	Total (BD)
Mobile National Charges Adjustment VAT 5% ⁴	02 Feb 2022	Cr. 0.030	Cr. 0.002	Cr. 0.032
Total		Cr. 0.030	Cr. 0.002	Cr. 0.032

Mobile Voice and Internet Services



32111783

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Feb 2022 - 10 Mar 2022	16.000	1.600	17.600

Details not available

Total			16.000	1.600	17.600
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Other Services

Other Charges on Bill Profile: 2000175660

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Jan 2022 - 10 Feb 2022	0.750	0.075	0.825
Total		0.750	0.075	0.825

Batelco Services

Services	Service Type	Service Status	Amount (BD) *
32166783	Mobile Postpaid	Active	16.090
2000175665	Bill Profile Charges	Active	0.750
Total			16.840

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	13 Oct 2021	48.010
Total			48.010

Mobile Voice and Internet Services

32166783

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Double Threshold Charge *		11 Nov 2021 - 10 Dec 2021	5.000	0.250	5.250
Social top up bundle 10 *		10 Nov 2021 - 10 Nov 2021	Cr. 10.000	Cr. 0.500	Cr. 10.500
Social top up bundle 5 *		11 Nov 2021 - 10 Dec 2021	5.000	0.250	5.250
Super 16 Contract *		11 Nov 2021 - 10 Dec 2021	16.000	0.800	16.800

Usage Charges

SMS *	3	Messages	0.090	0.006	0.096
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Usage Charges Details

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to International (Charged) *	3	0.090	0.006	0.096
Total		0.090	0.006	0.096
Total		16.090	0.806	16.896

Other Services

Other Charges on Bill Profile: 2000175665

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill *	11 Oct 2021 - 10 Nov 2021	0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
32166783	Mobile Postpaid	Active	26.000
2000175665	Bill Profile Charges	Active	0.750
Total			26.750

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	22 Nov 2021	17.690
Total			17.690

Mobile Voice and Internet Services

32166783 Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Double Threshold Charge ⁴		11 Dec 2021 - 10 Jan 2022	5.000	0.250	5.250
Social top up bundle 5 ⁴		11 Dec 2021 - 10 Jan 2022	5.000	0.250	5.250
Super 16 Contract ⁴		11 Dec 2021 - 10 Jan 2022	16.000	0.800	16.800

Details not available

Total			26.000	1.300	27.300
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Other Services

Other Charges on Bill Profile: 2000175665

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Nov 2021 - 10 Dec 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
32166783	Mobile Postpaid	Active	41.030
2000175665	Bill Profile Charges	Active	0.750
Total			41.780

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	27 Dec 2021	28.090
Total			28.090

Mobile Voice and Internet Services

32166783

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Double Threshold Charge ⁴		21 Dec 2021 - 10 Jan 2022	5.000	0.250	5.250
Double Threshold Charge ⁴		27 Dec 2021 - 10 Jan 2022	5.000	0.250	5.250
Double Threshold Charge ⁴		09 Jan 2022 - 10 Jan 2022	5.000	0.500	5.500
Double Threshold Charge ⁴		11 Jan 2022 - 10 Feb 2022	5.000	0.500	5.500
Social top up bundle 5 ⁴		11 Jan 2022 - 10 Feb 2022	5.000	0.500	5.500
Super 16 Contract ⁴		11 Jan 2022 - 10 Feb 2022	16.000	1.600	17.600

Usage Charges

SMS ⁴	1	Messages	0.030	0.002	0.032
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Usage Charges Details

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) ⁴	1	0.030	0.002	0.032
Total		0.030	0.002	0.032

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Dec 2021 - 10 Jan 2022	0.750	0.075	0.825
Total		0.750	0.075	0.825



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
38311691	Mobile Postpaid	Active	16.000
2000184275	Bill Profile Charges	Active	0.750
Total			16.750

Mobile Voice and Internet Services

38311691

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Nov 2021 - 10 Dec 2021	16.000	0.800	16.800

Details not available

Total			16.000	0.800	16.800
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Other Services

Other Charges on Bill Profile: 2000184275

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Oct 2021 - 10 Nov 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788

Total VAT Charges

VAT charges for all subscribed services

Charges	Amount (BD)
VAT Charges on Services	0.838
Total	0.838



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
38311691	Mobile Postpaid	Active	26.000
2000184275	Bill Profile Charges	Active	0.750
Total			26.750

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	27 Dec 2021	28.710
Total			28.710

Mobile Voice and Internet Services

38311691

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Double Threshold Charge ^a		30 Dec 2021 - 10 Jan 2022	5.000	0.250	5.250
Double Threshold Charge ^a		11 Jan 2022 - 10 Feb 2022	5.000	0.500	5.500
Super 16 Contract ^a		11 Jan 2022 - 10 Feb 2022	16.000	1.600	17.600

Usage Charges

National Calls ^a	25	Minutes	0.000	0.000	0.000
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Usage Charges Details

National Calls Summary	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) ^a	11	0.000	0.000	0.000
Calls to Other Operators (Free) ^a	14	0.000	0.000	0.000
Total		0.000	0.000	0.000

Total	26.000	2.350	28.350
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Other Services

Other Charges on Bill Profile: 2000184275

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ^a	11 Dec 2021 - 10 Jan 2022	0.750	0.075	0.825



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
38311786	Mobile Postpaid	Active	26.800
2000184276	Bill Profile Charges	Active	0.750
Total			27.550

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	20 Oct 2021	50.900
Total			50.900

Mobile Voice and Internet Services

☎ 38311786

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Nov 2021 - 10 Dec 2021	16.000	0.800	16.800

Usage Charges

National Calls ⁴	767	Minutes	0.000	0.000	0.000
SMS ⁴	360	Messages	10.800	0.720	11.520

Usage Charges Details

National Calls Summary	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) ⁴	761	0.000	0.000	0.000
Calls to Other Operators (Free) ⁴	6	0.000	0.000	0.000
Total		0.000	0.000	0.000

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) ⁴	360	10.800	0.720	11.520
Total		10.800	0.720	11.520

Total		26.800	1.520	28.320
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Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Oct 2021 - 10 Nov 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
38311786	Mobile Postpaid	Active	40.990
2000184276	Bill Profile Charges	Active	0.750
Total			41.740

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	22 Nov 2021	29.100
Total			29.100

Mobile Voice and Internet Services

☎ 38311786

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Dec 2021 - 10 Jan 2022	16.000	0.800	16.800
Usage Charges					
National Calls ⁴	1,858	Minutes	3.870	0.258	4.128
SMS ⁴	704	Messages	21.120	1.408	22.528

Usage Charges Details

National Calls Summary	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) ⁴	1,596	0.000	0.000	0.000
Calls to Batelco (Charged) ⁴	258	3.870	0.258	4.128
Calls to Other Operators (Free) ⁴	4	0.000	0.000	0.000
Total		3.870	0.258	4.128

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) ⁴	704	21.120	1.408	22.528
Total		21.120	1.408	22.528

Total		40.990	2.466	43.456
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Other Charges on Bill Profile: 2000184276

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Nov 2021 - 10 Dec 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
38311786	Mobile Postpaid	Active	16.000
2000184276	Bill Profile Charges	Active	0.750
Total			16.750

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	27 Dec 2021	44.250
Total			44.250

Mobile Voice and Internet Services

📱 38311786

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Jan 2022 - 10 Feb 2022	16.000	1.600	17.600
Details not available					
Total			16.000	1.600	17.600

Other Services

Other Charges on Bill Profile: 2000184276

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Dec 2021 - 10 Jan 2022	0.750	0.075	0.825
Total		0.750	0.075	0.825



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
38311936	Mobile Postpaid	Active	26.200
2000184278	Bill Profile Charges	Active	0.750
Total			26.950

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	13 Oct 2021	53.210
Total			53.210

Mobile Voice and Internet Services

📱 38311936

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Nov 2021 - 10 Dec 2021	16.000	0.800	16.800

Usage Charges

National Calls ⁴	1,203	Minutes	0.000	0.000	0.000
SMS ⁴	340	Messages	10.200	0.680	10.880

Usage Charges Details

National Calls Summary	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) ⁴	1,202	0.000	0.000	0.000
Calls to Other Operators (Free) ⁴	1	0.000	0.000	0.000
Total		0.000	0.000	0.000

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) ⁴	340	10.200	0.680	10.880
Total		10.200	0.680	10.880

Total		26.200	1.480	27.680
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Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Oct 2021 - 10 Nov 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
38311936	Mobile Postpaid	Active	95.800
2000184278	Bill Profile Charges	Active	0.750
Total			96.550

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	18 Nov 2021	28.460
Total			28.460

Mobile Voice and Internet Services

38311936

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Dec 2021 - 10 Jan 2022	16.000	0.800	16.800
Usage Charges					
National Calls ⁴	5,561	Minutes	59.370	3.568	62.938
SMS ⁴	681	Messages	20.430	1.362	21.792

Usage Charges Details

National Calls Summary	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) ⁴	1,603	0.000	0.000	0.000
Calls to Batelco (Charged) ⁴	3,958	59.370	3.568	62.938
Total		59.370	3.568	62.938

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) ⁴	681	20.430	1.362	21.792
Total		20.430	1.362	21.792

Total	95.800	5.730	101.530
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Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Nov 2021 - 10 Dec 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
38311936	Mobile Postpaid	Active	16.000
2000184278	Bill Profile Charges	Active	0.750
Total			16.750

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	27 Dec 2021	102.320
Total			102.320

Mobile Voice and Internet Services

📱 38311936

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract ⁴		11 Jan 2022 - 10 Feb 2022	16.000	1.600	17.600

Usage Charges

National Calls ⁴	626	Minutes	0.000	0.000	0.000
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Usage Charges Details

National Calls Summary	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) ⁴	626	0.000	0.000	0.000
Total		0.000	0.000	0.000
Total		16.000	1.600	17.600

Other Services

Other Charges on Bill Profile: 2000184278

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	11 Dec 2021 - 10 Jan 2022	0.750	0.075	0.825
Total		0.750	0.075	0.825



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
39300496	Mobile Postpaid	Active	46.092
2000197641	Bill Profile Charges	Active	0.750
Total			46.842

Mobile Voice and Internet Services



39300496

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Data only - 1TB Unlimited ⁴		28 Oct 2021 - 27 Nov 2021	38.092	1.905	39.997
One Time Charges					
Top up voucher - 500GB ⁴		23 Oct 2021	8.000	0.400	8.400
Total			46.092	2.305	48.397

Other Services

Other Charges on Bill Profile: 2000197641

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	28 Sep 2021 - 27 Oct 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
39300496	Mobile Postpaid	Active	81.092
2000197641	Bill Profile Charges	Active	0.750
Total			81.842

Mobile Voice and Internet Services

39300496

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Data only - 1TB Unlimited ⁴		28 Dec 2021 - 27 Jan 2022	38.092	1.905	39.997
One Time Charges					
Top up voucher - 1TB ⁴		11 Dec 2021	15.000	0.750	15.750
Top up voucher - 1TB ⁴		15 Dec 2021	15.000	0.750	15.750
Top up voucher - 250GB ⁴		03 Dec 2021	5.000	0.250	5.250
Top up voucher - 500GB ⁴		15 Dec 2021	8.000	0.400	8.400
Total			81.092	4.055	85.147

Other Services

Other Charges on Bill Profile: 2000197641

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	28 Nov 2021 - 27 Dec 2021	0.750	0.038	0.788
Total		0.750	0.038	0.788



Batelco Services

Services	Service Type	Service Status	Amount (BD) ¹
39300496	Mobile Postpaid	Active	46.152
2000197641	Bill Profile Charges	Active	0.750
Total			46.902

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	28 Dec 2021	75.460
Total			75.460

Mobile Voice and Internet Services

📱 39300496

Bill Details

Rental Charges	Usage	Date	Amount (BD)	VAT (BD)	Total (BD)
Data only - 1TB Unlimited ⁴		28 Jan 2022 - 27 Feb 2022	38.092	3.809	41.901

One Time Charges

Top up voucher - 500GB ⁴		26 Jan 2022	8.000	0.800	8.800
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Usage Charges

SMS ⁴	2	Messages	0.060	0.006	0.066
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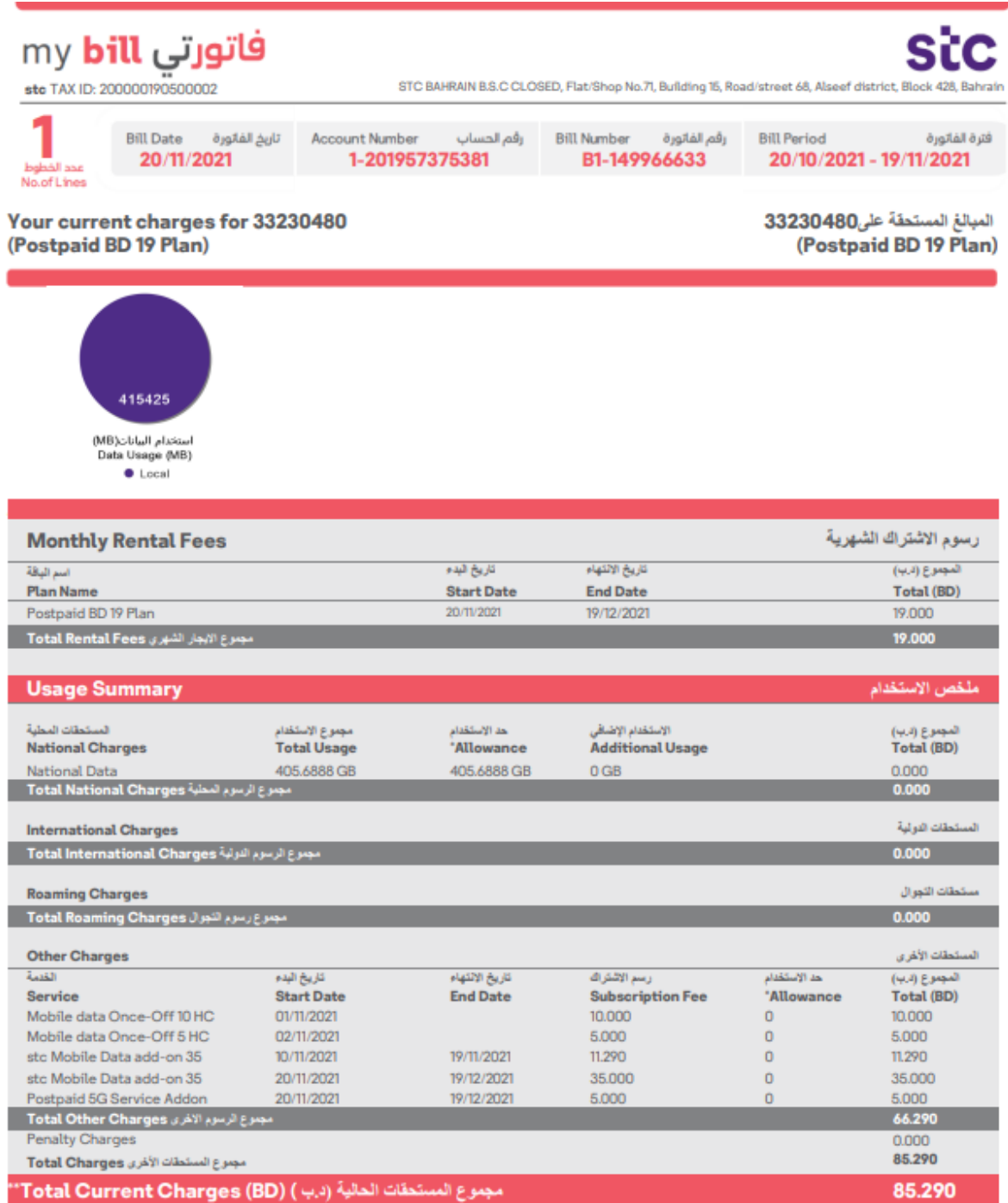
Usage Charges Details

SMS	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) ⁴	2	0.060	0.006	0.066
Total		0.060	0.006	0.066
Total		46.152	4.615	50.767

Other Charges on Bill Profile: 2000197641

Rental Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill ⁴	28 Dec 2021 - 27 Jan 2022	0.750	0.075	0.825

3.2. STC BAHRAIN BILLS



*Allowance Consumed

**VAT Exclusive

*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم

** من دون الضريبة المضافة

my bill فاتورتي

STC TAX ID: 200000190500002

STC BAHRAIN B.S.C CLOSED, Flat/Shop No.71, Building 15, Road/street 68, Alseef district, Block 428, Bahrain

stc

1 عدد الخطوط No. of Lines	Bill Date تاريخ الفاتورة 20/12/2021	Account Number رقم الحساب 1-201957375381	Bill Number رقم الفاتورة B1-150689963	Bill Period فترة الفاتورة 20/11/2021 - 19/12/2021
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Your current charges for 33230480
(Postpaid BD 19 Plan)

المبالغ المستحقة على 33230480
(Postpaid BD 19 Plan)



Monthly Rental Fees				رسوم الاشتراك الشهرية	
اسم الخطة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)		
Postpaid BD 19 Plan	20/12/2021	19/01/2022	19.000		
مجموع الأجر الشهري			19.000		
Usage Summary				ملخص الاستخدام	
المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)	
National Data	110.1629 GB	110.1629 GB	0 GB	0.000	
مجموع الرسوم المحلية				0.000	
International Charges				المستحقات الدولية	
مجموع الرسوم الدولية				0.000	
Roaming Charges				مستحقات التجوال	
مجموع رسوم التجوال				0.000	
Other Charges				المستحقات الأخرى	
الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسوم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
stc Mobile Data add-on 35	20/12/2021	19/01/2022	35.000	0	35.000
Postpaid 5G Service Addon	20/12/2021	19/01/2022	5.000	0	5.000
مجموع الرسوم الأخرى					40.000
Penalty Charges					0.000
مجموع المستحقات الأخرى					59.000
**Total Current Charges (BD) (مجموع المستحقات الحالية (د.ب))					59.000

*Allowance Consumed

**VAT Exclusive

*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

فاتورتي my bill



STC TAX ID: 200000190500002

STC BAHRAIN B.S.C CLOSED, Flat/Shop No.71, Building 15, Road/street 68, Alseef district, Block 428, Bahrain

1
عدد الخطوط
No. of Lines

Bill Date تاريخ الفاتورة
20/01/2022

Account Number رقم الحساب
1-201957375381

Bill Number رقم الفاتورة
B1-151767555

Bill Period فترة الفاتورة
20/12/2021 - 19/01/2022

Your current charges for 33230480
(Postpaid BD 19 Plan)

المبالغ المستحقة على 33230480
(Postpaid BD 19 Plan)



استخدام البيانات (MB)
Data Usage (MB)
● Local

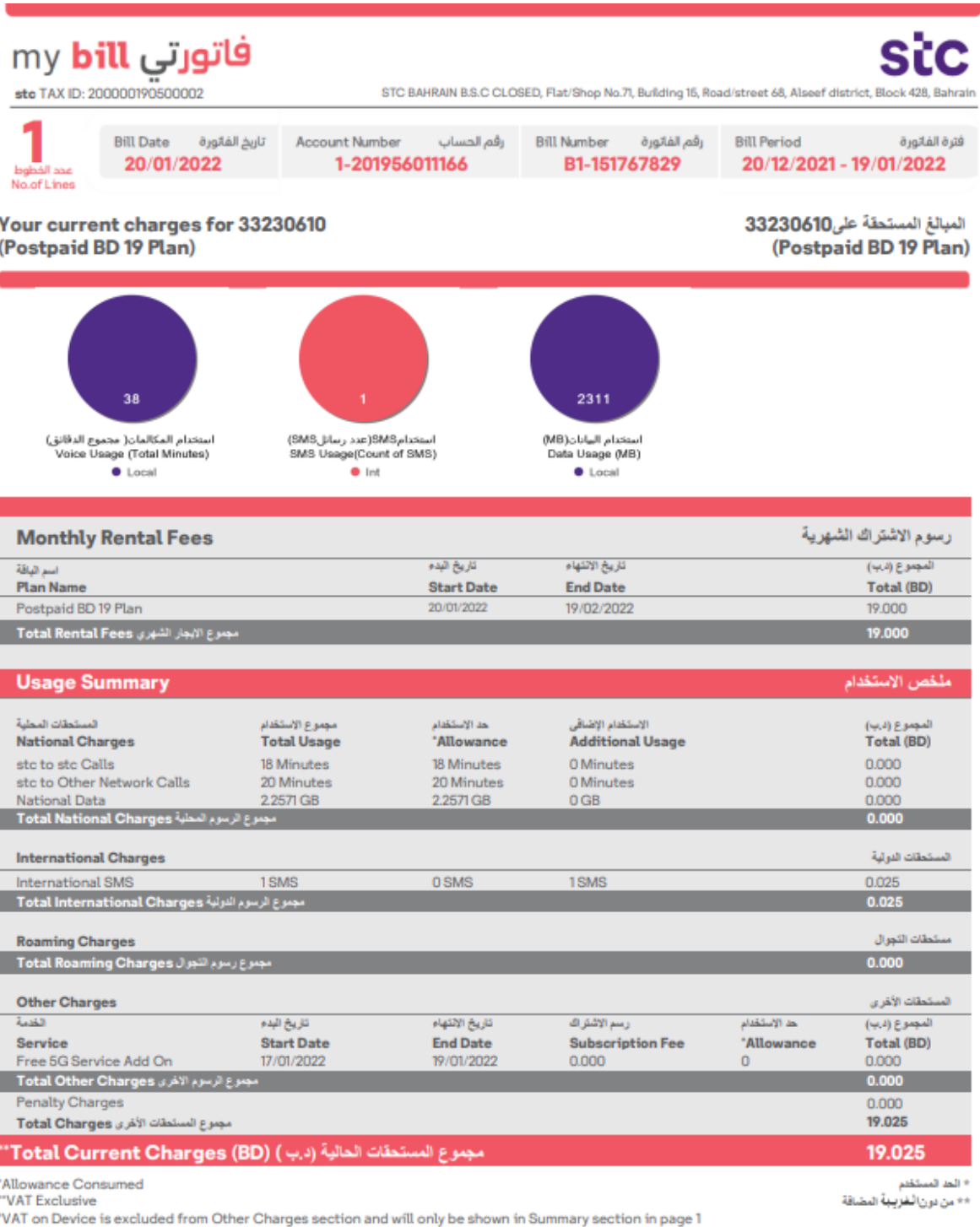
Monthly Rental Fees				رسوم الاشتراك الشهرية
اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)	
Postpaid BD 19 Plan	20/01/2022	19/02/2022	19.000	
Total Rental Fees مجموع الإيجار الشهري			19.000	
Usage Summary				ملخص الاستخدام
المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	61.3345 GB	61.3345 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				0.000
International Charges				المستحقات الدولية
Total International Charges مجموع الرسوم الدولية				0.000
Roaming Charges				مستحقات التجوال
Total Roaming Charges مجموع رسوم التجوال				0.000
Other Charges				المستحقات الأخرى
الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسوم الاشتراك Subscription Fee	حد الاستخدام *Allowance
stc Mobile Data add-on 35	20/01/2022	19/02/2022	35.000	0
Postpaid 5G Service Addon	20/01/2022	19/02/2022	5.000	0
Total Other Charges مجموع الرسوم الأخرى				40.000
Penalty Charges				0.000
Total Charges مجموع المستحقات الأخرى				59.000
**Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية				59.000

*Allowance Consumed

**VAT Exclusive

*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة



فاتورتي my bill



STC TAX ID: 200000190500002

STC BAHRAIN B.S.C CLOSED, Flat/Shop No.71, Building 15, Road/street 68, Alseef district, Block 428, Bahrain

1
عدد الخطوط
No. of Lines

Bill Date تاريخ الفاتورة
20/11/2021

Account Number رقم الحساب
1-201956011166

Bill Number رقم الفاتورة
B1-149965815

Bill Period فترة الفاتورة
20/10/2021 - 19/11/2021

Your current charges for 33230610
(Postpaid BD 19 Plan)

المبالغ المستحقة على 33230610
(Postpaid BD 19 Plan)



استخدام البيانات (MB)
Data Usage (MB)
● Local

Monthly Rental Fees

رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
Postpaid BD 19 Plan	20/11/2021	19/12/2021	19.000
مجموع الأجر الشهري Total Rental Fees			19.000

Usage Summary

ملخص الاستخدام

المستحقات المحلية	مجموع الاستخدام	حد الاستخدام	الاستخدام الإضافي	المجموع (د.ب)	
National Charges	Total Usage	*Allowance	Additional Usage	Total (BD)	
National Data	49.1914 GB	49.1914 GB	0 GB	0.000	
Total National Charges مجموع الرسوم المحلية				0.000	
International Charges				المستحقات الدولية	
Total International Charges مجموع الرسوم الدولية				0.000	
Roaming Charges				مستحقات التجوال	
Total Roaming Charges مجموع رسوم التجوال				0.000	
Other Charges				المستحقات الأخرى	
الخدمة	تاريخ البدء	تاريخ الانتهاء	رسوم الاشتراك	حد الاستخدام	المجموع (د.ب)
Service	Start Date	End Date	Subscription Fee	*Allowance	Total (BD)
Mobile data Once-Off 10 HC Plus	19/11/2021		10.000	0	10.000
Free 5G Service Add On	20/11/2021	19/12/2021	0.000	0	0.000
Free 5G Service Add On	27/10/2021	19/11/2021	0.000	0	0.000
Mobile data Once-Off 10 HC	27/10/2021		10.000	0	10.000
Mobile data Once-Off 5 HC	27/10/2021		5.000	0	5.000
Mobile data Once-Off 3 HC	31/10/2021		3.000	0	3.000
Total Other Charges مجموع الرسوم الأخرى					28.000
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					47.000
**Total Current Charges (BD) مجموع المستحقات الحالية (د.ب)					47.000

*Allowance Consumed

**VAT Exclusive

*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

فاتورتي my bill

STC TAX ID: 200000190500002

STC BAHRAIN B.S.C CLOSED, Flat/Shop No.71, Building 15, Road/street 68, Alseef district, Block 428, Bahrain

stc

1

عدد الخطوط
No. of Lines

Bill Date تاريخ الفاتورة
20/11/2021

Account Number رقم الحساب
1-201956011274

Bill Number رقم الفاتورة
B1-149965955

Bill Period فترة الفاتورة
20/10/2021 - 19/11/2021

Your current charges for 33230640
(Postpaid BD 19 Plan)

المبالغ المستحقة على 33230640
(Postpaid BD 19 Plan)



استخدام البيانات (MB)
Data Usage (MB)
● Local

Monthly Rental Fees				رسوم الاشتراك الشهرية	
اسم الخطة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)		
Postpaid BD 19 Plan	20/11/2021	19/12/2021	19.000		
Total Rental Fees مجموع الإيجار الشهري			19.000		
Usage Summary				ملخص الاستخدام	
المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)	
National Data	14.2395 GB	14.2395 GB	0 GB	0.000	
Total National Charges مجموع الرسوم المحلية				0.000	
International Charges				المستحقات الدولية	
Total International Charges مجموع الرسوم الدولية				0.000	
Roaming Charges				مستحقات التجوال	
Total Roaming Charges مجموع رسوم التجوال				0.000	
Other Charges				المستحقات الأخرى	
الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسوم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Free 5G Service Add On	16/11/2021	19/11/2021	0.000	0	0.000
Free 5G Service Add On	20/11/2021	19/12/2021	0.000	0	0.000
Mobile data Once-Off 10 HC	26/10/2021		10.000	0	10.000
Total Other Charges مجموع الرسوم الأخرى					10.000
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					29.000
Total Current Charges (BD) مجموع المستحقات الحالية (د.ب)				29.000	

*Allowance Consumed

**VAT Exclusive

*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم

** من دون الضريبة المضافة

فاتورتي my bill

stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

stc

1 عدد الخطوط No. of Lines	Bill Date تاريخ الفاتورة 20/01/2022	Account Number رقم الحساب 1-201956011274	Bill Number رقم الفاتورة B1-151767785	Bill Period فترة الفاتورة 20/12/2021 - 19/01/2022
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Your current charges for 33230640
(Postpaid BD 19 Plan)

المبالغ المستحقة على 33230640
(Postpaid BD 19 Plan)



الاستخدام المسموح (MB)
Data Usage (MB)
● Local

Monthly Rental Fees			رسوم الاشتراك الشهرية		
اسم الخدمة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)		
Postpaid BD 19 Plan	20/01/2022	19/02/2022	19.000		
مجموع الأجر الشهري Total Rental Fees			19.000		
Usage Summary			ملخص الاستخدام		
المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)	
National Data	33.7634 GB	33.7634 GB	0 GB	0.000	
مجموع الرسوم المحلية Total National Charges			0.000		
International Charges			المستحقات الدولية		
مجموع الرسوم الدولية Total International Charges			0.000		
Roaming Charges			مستحقات التجوال		
مجموع رسوم التجوال Total Roaming Charges			0.000		
Other Charges			المستحقات الأخرى		
الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسوم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
stc mobile data add-on 15	20/01/2022	19/02/2022	15.000	0	15.000
Free 5G Service Add On	20/01/2022	19/02/2022	0.000	0	0.000
stc mobile data add-on 15	26/12/2021	19/01/2022	12.097	0	12.097
مجموع الرسوم الأخرى Total Other Charges			27.097		
Penalty Charges			0.000		
مجموع المستحقات الأخرى Total Charges			46.097		
***Total Current Charges (BD) (مجموع المستحقات الحالية (د.ب))			46.097		

*Allowance Consumed

**VAT Exclusive

*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم

** من دون الضريبة المضافة

فاتورتي my bill

STC TAX ID: 200000190500002

STC BAHRAIN B.S.C CLOSED, Flat/Shop No.71, Building 15, Road/street 68, Alseef district, Block 428, Bahrain

stc

1
عدد الخطوط
No. of Lines

Bill Date تاريخ الفاتورة
20/11/2021

Account Number رقم الحساب
1-223474040430

Bill Number رقم الفاتورة
B1-149980402

Bill Period فترة الفاتورة
28/10/2021 - 19/11/2021

Your current charges for 34347833
0

المبالغ المستحقة على 34347833
0



استخدام البيانات (MB)
Data Usage (MB)
● Local

Monthly Rental Fees

رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
Total Rental Fees مجموع الإيجار الشهري			0.000

Usage Summary

ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	4025.654 GB	4025.654 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				0.000

International Charges

المستحقات الدولية

Total International Charges مجموع الرسوم الدولية	0.000
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Roaming Charges

مستحقات التجوال

Total Roaming Charges مجموع رسوم التجوال	0.000
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Other Charges

المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسوم الاشتراك Subscription Fee	حد الاستخدام Allowance	المجموع (د.ب) Total (BD)
stc Mobile Data add-on 25	02/11/2021	19/11/2021	14.516	0	14.516
Unlimited Data Top-up 10	02/11/2021		9.524	0	9.524
Mobile data Once-Off 5 HC	02/11/2021		5.000	0	5.000
Mobile data Once-Off 10 HC	07/11/2021		10.000	0	10.000
Unlimited Data Top-up 10	07/11/2021		9.524	0	9.524
stc Mobile Data add-on 35	08/11/2021	19/11/2021	13.548	0	13.548
Mobile data Once-Off 10 HC Plus	08/11/2021		10.000	0	10.000
Mobile data Once-Off 10 HC	08/11/2021		10.000	0	10.000
Mobile data Once-Off 10 HC Plus	08/11/2021		10.000	0	10.000
stc Mobile Data add-on 35	09/11/2021	19/11/2021	12.419	0	12.419
Unlimited Data Top-up 10	09/11/2021		9.524	0	9.524
Mobile data Once-Off 10 HC Plus	09/11/2021		10.000	0	10.000
Unlimited Data Top-up 1	09/11/2021		0.952	0	0.952
Unlimited Data Top-up 5	09/11/2021		4.762	0	4.762
Unlimited Data Top-up 8	09/11/2021		7.619	0	7.619
Mobile data Once-Off 10 HC Plus	09/11/2021		10.000	0	10.000
stc Mobile Data add-on 35	10/11/2021	19/11/2021	11.290	0	11.290
stc Mobile Data add-on 35	14/11/2021	19/11/2021	6.774	0	6.774
Unlimited Data Top-up 10	14/11/2021		9.524	0	9.524
stc Mobile Data add-on 35	15/11/2021	19/11/2021	5.645	0	5.645
Mobile data Once-Off 10 HC	15/11/2021		10.000	0	10.000
Mobile data Once-Off 5 HC Plus	15/11/2021		5.000	0	5.000
Unlimited Data Top-up 10	15/11/2021		9.524	0	9.524
Mobile data Once-Off 10 HC	15/11/2021		10.000	0	10.000
Mobile data Once-Off 3 HC	15/11/2021		3.000	0	3.000
stc Mobile Data add-on 35	20/11/2021	19/12/2021	35.000	0	35.000

To pay your bills please visit stc.com.bh, call 124 or use the auto

لدفع فواتيرك يرجى زيارة stc.com.bh أو الاتصال على 124 أو استخدم خدمة

Your current charges for 34482044
(Postpaid unlimited BD 9)

المبالغ المستحقة على 34482044
(Postpaid unlimited BD 9)



Monthly Rental Fees			رسوم الاشتراك الشهرية		
اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)		
Postpaid unlimited BD 9	25/10/2021	19/11/2021	0.000		
Total Rental Fees مجموع الأجر الشهري			0.000		
Usage Summary			ملخص الاستخدام		
المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)	
National Data	318.8355 GB	318.8355 GB	0 GB	0.000	
Total National Charges مجموع الرسوم المحلية			0.000		
International Charges			المستحقات الدولية		
Total International Charges مجموع الرسوم الدولية			0.000		
Roaming Charges			مستحقات التجوال		
Total Roaming Charges مجموع رسوم التجوال			0.000		
Other Charges			المستحقات الأخرى		
الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
PLAY IT ALL Mobile Payment	01/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	01/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	02/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	02/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	03/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	03/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	04/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	04/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	05/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	05/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	06/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	06/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	07/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	07/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	08/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	08/11/2021		0.076	0	0.076
Mobile data Once-Off 10 HC	08/11/2021		10.000	0	10.000
Mobile data Once-Off 5 HC Plus	08/11/2021		5.000	0	5.000
PLAY IT ALL Mobile Payment	09/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	09/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	10/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	10/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	11/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	11/11/2021		0.076	0	0.076

1
عدد الخطوط
No. of Lines

Bill Date	تاريخ الفاتورة	Account Number	رقم الحساب	Bill Number	رقم الفاتورة	Bill Period	فترة الفاتورة
20/11/2021		1-222171973824		B1-149977624		20/10/2021 - 19/11/2021	

PLAY IT ALL Mobile Payment	12/11/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	12/11/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	13/11/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	13/11/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	14/11/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	14/11/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	15/11/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	15/11/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	16/11/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	16/11/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	17/11/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	17/11/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	18/11/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	18/11/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	19/11/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	19/11/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	20/10/2021			0.150	0	0.150
Free Special Calls And SMS Add on	20/11/2021	19/12/2021		0.000	0	0.000
Postpaid BD 19 NF Plan	20/11/2021	19/12/2021		19.000	0	19.000
stc postpaid Intl discount add-on 2	20/11/2021	19/12/2021		0.000	0	0.000
Postpaid 5G Service Add On 3	20/11/2021	19/12/2021		3.000	0	3.000
stc Complimentary 5 GB	20/11/2021	19/12/2021		0.000	0	0.000
Unlimited Data Top-up 8	21/10/2021			7.619	0	7.619
PLAY IT ALL Mobile Payment	21/10/2021			0.150	0	0.150
PLAY IT ALL Mobile Payment	22/10/2021			0.150	0	0.150
PLAY IT ALL Mobile Payment	23/10/2021			0.150	0	0.150
Mobile data Once-Off 10 HC	23/10/2021			10.000	0	10.000
stc Mobile Data add-on 35	24/10/2021	19/11/2021		30.484	0	30.484
Postpaid 5G Service Add On 3	24/10/2021	19/11/2021		2.613	0	2.613
Free 5G Service Add On	24/10/2021	19/11/2021		0.000	0	0.000
Mobile data Once-Off 10 HC Plus	24/10/2021			10.000	0	10.000
PLAY IT ALL Mobile Payment	24/10/2021			0.150	0	0.150
stc postpaid Intl discount add-on 2	25/10/2021	19/11/2021		0.000	0	0.000
Postpaid BD 19 NF Plan	25/10/2021	19/11/2021		15.935	0	15.935
Free 5G Service Add On	25/10/2021	19/11/2021		0.000	0	0.000
stc Complimentary 5 GB	25/10/2021	19/11/2021		0.000	0	0.000
PLAY IT ALL Mobile Payment	25/10/2021			0.150	0	0.150
Postpaid 5G Service Add On 3	26/10/2021	19/11/2021		2.419	0	2.419
Free 5G Service Add On	26/10/2021	19/11/2021		0.000	0	0.000
Free 5G Service Add On	26/10/2021	19/11/2021		0.000	0	0.000
Unlimited Data Top-up 10	26/10/2021			9.524	0	9.524
Mobile data Once-Off 3 HC	26/10/2021			3.000	0	3.000
Mobile data Once-Off 10 HC	26/10/2021			10.000	0	10.000
Mobile data Once-Off 5 HC	26/10/2021			5.000	0	5.000
stc mobile data add-on 5	27/10/2021	19/11/2021		3.871	0	3.871
Postpaid 5G Service Addon	27/10/2021	19/11/2021		3.871	0	3.871
PLAY IT ALL Mobile Payment	27/10/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	27/10/2021			0.076	0	0.076
Free 5G Service Add On	27/10/2021	19/11/2021		0.000	0	0.000
Postpaid 5G Service Add On 3	28/10/2021	19/11/2021		2.226	0	2.226
Unlimited Data Top-up 10	28/10/2021			9.524	0	9.524
PLAY IT ALL Mobile Payment	28/10/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	28/10/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	30/10/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	30/10/2021			0.076	0	0.076
PLAY IT ALL Mobile Payment	31/10/2021			0.047	0	0.047
PLAY IT ALL Mobile Payment	31/10/2021			0.076	0	0.076
Total Other Charges مجموع الرسوم الأخرى						166.815
Penalty Charges						0.000
Total Charges مجموع المستحقات الأخرى						166.815
**Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية						166.815

Your current charges for 34482044

0

المبالغ المستحقة على 34482044

0



استخدام SMS (عدد رسائل SMS)
SMS Usage (Count of SMS)
● Int



استخدام البيانات (MB)
Data Usage (MB)
● Local

Monthly Rental Fees				رسوم الاشتراك الشهرية	
اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)		
Total Rental Fees مجموع الأجر الشهري			0.000		
Usage Summary				ملخص الاستخدام	
المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)	
National Data	37.3955 GB	37.3955 GB	0 GB	0.000	
Total National Charges مجموع الرسوم المحلية				0.000	
International Charges				المستحقات الدولية	
International SMS	2 SMS	0 SMS	2 SMS	0.050	
Total International Charges مجموع الرسوم الدولية				0.050	
Roaming Charges				مستحقات التجوال	
Total Roaming Charges مجموع رسوم التجوال				0.000	
Other Charges				المستحقات الأخرى	
الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسوم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
PLAY IT ALL Mobile Payment	01/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	01/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	02/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	02/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	03/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	03/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	04/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	04/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	05/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	05/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	06/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	06/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	07/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	07/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	08/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	08/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	09/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	09/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	10/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	10/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	11/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	11/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	12/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	12/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	13/12/2021		0.047	0	0.047

To pay your bills please visit etc.com.bh, call 124 or use the auto

للمزيد من الخدمات يرجى زيارة etc.com.bh أو الاتصال بـ 124 أو استخدام

فاتورتي my bill

stc

STC TAX ID: 200000190500002

STC BAHRAIN B.S.C CLOSED, Flat/Shop No.71, Building 15, Road/street 68, Alseef district, Block 428, Bahrain

1
عدد الخطوط
No. of Lines

Bill Date	تاريخ الفاتورة	Account Number	رقم الحساب	Bill Number	رقم الفاتورة	Bill Period	فترة الفاتورة
20/12/2021		1-222171973824		B1-150681031		20/11/2021 - 19/12/2021	

PLAY IT ALL Mobile Payment	13/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	14/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	14/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	15/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	15/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	16/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	16/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	20/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	20/11/2021		0.076	0	0.076
Postpaid BD 19 NF Plan	20/12/2021	19/01/2022	19.000	0	19.000
Free Special Calls And SMS Add on	20/12/2021	19/01/2022	0.000	0	0.000
stc postpaid Intl discount add-on 2	20/12/2021	19/01/2022	0.000	0	0.000
Postpaid 5G Service Add On 3	20/12/2021	19/01/2022	3.000	0	3.000
stc Complimentary 5 GB	20/12/2021	19/01/2022	0.000	0	0.000
PLAY IT ALL Mobile Payment	21/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	21/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	22/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	22/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	23/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	23/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	24/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	24/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	25/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	25/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	26/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	26/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	27/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	27/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	28/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	28/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	29/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	29/11/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	30/11/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	30/11/2021		0.076	0	0.076
Total Other Charges مجموع الرسوم الأخرى					25.321
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					25.371
*Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية (د.ب)					25.371

Allowance Consumed

*VAT Exclusive

VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم

** من دون الضريبة المضافة

1
عدد الخطوط
No. of Lines

Bill Date تاريخ الفاتورة
20/01/2022

Account Number رقم الحساب
1-222171973824

Bill Number رقم الفاتورة
B1-151758691

Bill Period فترة الفاتورة
20/12/2021 - 19/01/2022

Your current charges for 34482044
0

المبالغ المستحقة على 34482044
0



استخدام SMS (عدد رسائل SMS)
SMS Usage (Count of SMS)
● Int



استخدام البيانات (MB)
Data Usage (MB)
● Local

Monthly Rental Fees

رسوم الاشتراك الشهرية

اسم الخطة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
Total Rental Fees مجموع الإيجار الشهري			0.000

Usage Summary

ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	7.8088 GB	7.8088 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				0.000

International Charges

المستحقات الدولية

International SMS	1 SMS	0 SMS	1 SMS	0.025
Total International Charges مجموع الرسوم الدولية				0.025

Roaming Charges

مستحقات التجوال

Total Roaming Charges مجموع رسوم التجوال				0.000
--	--	--	--	-------

Other Charges

المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسوم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
PLAY IT ALL Mobile Payment	01/01/2022		0.076	0	0.076
PLAY IT ALL Mobile Payment	01/01/2022		0.047	0	0.047
PLAY IT ALL Mobile Payment	02/01/2022		0.047	0	0.047
PLAY IT ALL Mobile Payment	02/01/2022		0.076	0	0.076
PLAY IT ALL Mobile Payment	03/01/2022		0.047	0	0.047
PLAY IT ALL Mobile Payment	03/01/2022		0.076	0	0.076
Free Special Calls And SMS Add on	20/01/2022	19/02/2022	0.000	0	0.000
Postpaid BD 19 NF Plan	20/01/2022	19/02/2022	19.000	0	19.000
stc postpaid Intl discount add-on 2	20/01/2022	19/02/2022	0.000	0	0.000
stc Complimentary 5 GB	20/01/2022	19/02/2022	0.000	0	0.000
Postpaid 5G Service Add On 3	20/01/2022	19/02/2022	3.000	0	3.000
PLAY IT ALL Mobile Payment	23/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	23/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	24/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	24/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	27/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	27/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	28/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	28/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	29/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	29/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	30/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	30/12/2021		0.076	0	0.076
PLAY IT ALL Mobile Payment	31/12/2021		0.047	0	0.047
PLAY IT ALL Mobile Payment	31/12/2021		0.076	0	0.076

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STC BAHRAIN B.S.C CLOSED, Flat/Shop No.71, Building 15, Road/street 68, Alseef district, Block 428, Bahrain

1

عدد الخطوط
No. of Lines

Bill Date تاريخ الفاتورة
20/01/2022

Account Number رقم الحساب
1-222171973824

Bill Number رقم الفاتورة
B1-151758691

Bill Period فترة الفاتورة
20/12/2021 - 19/01/2022

Total Other Charges مجموع الرسوم الأخرى	23.230
Penalty Charges	0.000
Total Charges مجموع المستحقات الأخرى	23.255
**Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية (د.ب)	23.255

*Allowance Consumed

**VAT Exclusive

*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

3.3. ZAIN BILLS



Tax Invoice

فاتورة ضريبية

Mobile No. 37760783

GRACE SHERYL ANN CHUA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط: 1	Tax Invoice No.: رقم الفاتورة الضريبية: 99184331	Tax Invoice Period: فترة الفاتورة الضريبية: 01/10/2021 - 31/10/2021
Contract No.: رقم العقد: 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية: 01/11/2021	From: من: 01/10/2021 To: إلى: 31/10/2021

Customer Care Channels

- Live chat
- iMessage
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشرة
- رسالة iMessage
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا

Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق/ شارع: ٢٨٠٦ ،
مدينة: ضاحية السيف ، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Payments Made:

المبالغ المدفوعة:

Amount Due: المبلغ المستحق: (للسداد فوراً)
(For Immediate Payment) BHD 7.350

Current Charges: المصاريف الحالية:
BHD 13.453

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة:
BHD 12.812

VAT: ضريبة القيمة المضافة:
BHD 0.641

Charges After VAT: الرسوم بعد ضريبة القيمة المضافة:
BHD 13.453

Total Amount Due: إجمالي المبلغ المستحق:
BHD 20.803

Payment Due Date: تاريخ استحقاق السداد:
21/11/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Unlimited Data Topup 1GB (One Off)					1	5	0.952	0.048	1.000
Zain Data Top up 1GB (One Off)					1	5	1.000	0.050	1.050
Single Data Top up 2GB (One Off)					1	5	1.000	0.050	1.050
Package Charges Zain Data Top up 1GB (28/10/2021 - 31/10/2021)					1	5	0.000		0.000
Package Allowance: 1 GB Data									
Package Charges Wiyana 7 (01/11/2021 - 30/11/2021)					1	5	7.000	0.350	7.350
Package Allowance: 450 mins Local Calls, 8 GB Data									
Package Charges New ADDON - Postpaid BD7 (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 6 GB Data									
Roaming Special GPRS Rates (01/11/21 - 30/11/21)					1		0.000		0.000
Additional Call Charges									
Local Calls	68:00	66:00	2:00			5	0.000		
SMS	2 msgs		2 msgs	0.063		5	0.060	0.003	
International Calls	14:00		14:00	2.940		5	2.800	0.140	
Sub - Total:									3.003
Value Added Services									
Data	16.001 GB	15.997 GB	.004 GB			5	0.000		
Sub - Total:									0.000
Total Charges:							12.812	0.641	13.453

Automate your payments through the Zain App & get up to 4GBs Free Data Monthly on all your numbers!



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السفوف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 37760783

GRACE SHERYL ANN CHUA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines:	عدد الخطوط: 1	Tax Invoice No:	رقم الفاتورة الضريبية: 100020910	Tax Invoice Period:	فترة الفاتورة الضريبية: 01/11/2021 - 30/11/2021
Contract No:	رقم العقد: 1000468054	Tax Invoice Date:	تاريخ الفاتورة الضريبية: 01/12/2021	From:	من: 01/11/2021
				To:	إلى: 30/11/2021

Customer Care Channels

- Live chat
- Message
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشرة
- Message
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا

Payments Made:

المبالغ المدفوعة:

Amount Due: المبلغ المستحق: (للمسداد فوراً)
(For Immediate Payment) BHD 20.803

Current Charges: المصاريف الحالية:
BHD 7.350

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة:
BHD 7.000

VAT: ضريبة القيمة المضافة:
BHD 0.350

Charges After VAT: الرسوم بعد ضريبة القيمة المضافة:
BHD 7.350

Total Amount Due: إجمالي المبلغ المستحق:
BHD 28.153

Payment Due Date: تاريخ استحقاق السداد:
21/12/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Package Charges Wiyana 7 (01/12/2021 - 31/12/2021)					1	5	7.000	0.350	7.350
Package Allowance: 450 mins Local Calls, 8 GB Data									
Package Charges New ADDON - Postpaid BD7 (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 6 GB Data									
Roaming Special GPRS Rates (01/12/21 - 31/12/21)					1		0.000		0.000
Value Added Services									
Local Calls	37:00	37:00				5	0.000		
Data	11.523 GB	11.519 GB	.004 GB			5	0.000		
Sub - Total:									0.000
Total Charges:							7.000	0.350	7.350



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١، طريق/شارع: ٢٨٠٦،
مدينة: ضاحية السفيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 37760783

GRACE SHERYL ANN CHUA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط: 1	Tax Invoice No.: رقم الفاتورة الضريبية: 100726291	Tax Invoice Period: فترة الفاتورة الضريبية:
Contract No.: رقم العقد: 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية: 01/01/2022	From: من: 01/12/2021 To: إلى: 31/12/2021

Customer Care Channels

- Live chat
- iMessage
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشرة
- خدمة iMessage
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا زين

Payments Made:

المبالغ المدفوعة:

-05/12/21 Web Based Transaction: BHD 13.453

Amount Due: المبلغ المستحق: (السداد فورا)
(For Immediate Payment) BHD 14.700

Current Charges: المصاريف الحالية:
BHD 7.700

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة:
BHD 7.000

VAT: ضريبة القيمة المضافة:
BHD 0.700

Charges After VAT: الرسوم بعد ضريبة القيمة المضافة:
BHD 7.700

Total Amount Due: إجمالي المبلغ المستحق:
BHD 22.400

Payment Due Date: تاريخ استحقاق السداد:
21/01/2022

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Package Charges: Wiyana 7 (01/01/2022 - 31/01/2022)					1	10	7.000	0.700	7.700
Package Allowance: 450 mins Local Calls, 8 GB Data									
Package Charges: New ADDON - Postpaid BD7 (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 6 GB Data									
Roaming Special GPRS Rates (01/01/22 - 31/01/22)					1		0.000		0.000
Value Added Services									
Local Calls	110:00	110:00				5	0.000		
Data	8.602 GB	8.577 GB	.024 GB			5	0.000		
Sub - Total:									0.000
Total Charges:							7.000	0.700	7.700



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السيف ، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66350088

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines:	عدد الخطوط:	Tax Invoice No.:	رقم الفاتورة الضريبية:	Tax Invoice Period:	فترة الفاتورة الضريبية:
1		99184331		01/10/2021	
Contract No.:	رقم العقد:	Tax Invoice Date:	تاريخ الفاتورة الضريبية:	From:	من:
1000468054		01/11/2021		To:	إلى:

Customer Care Channels

- Live chat
- iMessage
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشرة
- منصة iMessage
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا

Payments Made:

المبالغ المدفوعة:

Amount Due: (المبلغ المستحق: (للمداد فوراً)
(For Immediate Payment) BD - 94.500

Current Charges: (المصاريف الحالية:
BHD 52.500

Charges before VAT: (الرسوم قبل ضريبة
BHD 50.000 القيمة المضافة:

VAT: (ضريبة القيمة المضافة:
BHD 2.500

Charges After VAT: (الرسوم بعد ضريبة
BHD 52.500 القيمة المضافة:

Total Amount Due: (إجمالي المبلغ المستحق:
BD - 42.000

Payment Due Date: (تاريخ استحقاق السداد:
21/11/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Data Topup Unlimit BD15.750 (One Off)					1	5	15.000	0.750	15.750
Package Charges Wiyana 15 (01/11/2021 - 30/11/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges Discounted Inter. Rates (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance:									
Package Charges Double Data and Minutes BD15 (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 28 GB Data									
Value Added Services									
Data	162.906 GB	162.873 GB	.034 GB			5	0.000		
Sub - Total:									0.000
Total Charges:							50.000	2.500	52.500



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
محافظة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66350088

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: : عدد الخطوط	Tax Invoice No: : رقم الفاتورة الضريبية	Tax Invoice Period: : فترة الفاتورة الضريبية
1	100020910	
Contract No: : رقم العقد	Tax Invoice Date: : تاريخ الفاتورة الضريبية	From: : من : 01/11/2021 To: : إلى : 30/11/2021
1000468054	01/12/2021	

Customer Care Channels

- Live chat
- Message
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشر
- خدمة الرسائل
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا

Payments Made:

المبالغ المدفوعة:

21/11/21 Web Based Transaction: BHD 52.500

Amount Due: : المبلغ المستحق: (للسداد فوراً)
(For Immediate Payment) BD - 94.500

Current Charges: : المصاريف الحالية:
BHD 46.750

Charges before VAT: : الرسوم قبل ضريبة
BHD 44.524 القيمة المضافة:

VAT: : ضريبة القيمة المضافة:
BHD 2.226

Charges After VAT: : الرسوم بعد ضريبة
BHD 46.750 القيمة المضافة:

Total Amount Due: : إجمالي المبلغ المستحق:
BD - 47.750

Payment Due Date: : تاريخ استحقاق السداد:
21/12/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Unlimited Data Topup 30GB (One Off)					1	5	9.524	0.476	10.000
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Package Charges Wiyana 15 (01/12/2021 - 31/12/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls,16 GB Data									
Package Charges Double Data and MintuesBD15 (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls,28 GB Data									
Package Charges Discounted Inter. Rates (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance:									
Value Added Services									
Local Calls					5		0.000		
Data	2153.819 GB	36.38 GB	2117.439 GB		5		0.000		
Sub - Total:									0.000
Total Charges:							44.524	2.226	46.750



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع : ٢٨٠٦ ،
مدينة: ضاحية السيف، مجمع : ٤٢٨
رقم التسجيل: ٢١٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66350088

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط :	1	Tax Invoice No.: رقم الفاتورة الضريبية :	100726291	Tax Invoice Period: فترة الفاتورة الضريبية :	
Contract No.: رقم العقد :	1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية :	01/01/2022	From: من : 01/12/2021	To: إلى : 31/12/2021

Customer Care Channels

- Live chat
- iMessage
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشر
- خدمة الرسائل
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا زين

Payments Made:

المبالغ المدفوعة:

-27/12/21 Cash: BHD 46.750

Amount Due: المبلغ المستحق: (للمسداد فوراً)
(For Immediate Payment) BD - 94.500

Current Charges: المصاريف الحالية:
BHD 27.000

Charges before VAT: الرسوم قبل ضريبة
BHD 25.000 القيمة المضافة:

VAT: ضريبة القيمة المضافة:
BHD 2.000

Charges After VAT: الرسوم بعد ضريبة
BHD 27.000 القيمة المضافة:

Total Amount Due: إجمالي المبلغ المستحق:
BD - 67.500

Payment Due Date: تاريخ استحقاق السداد:
21/01/2022

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Package Charges: Wiyana 15 (01/01/2022 - 31/01/2022)					1	10	15.000	1.500	16.500
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges: Double Data and Minutes BD15 (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 28 GB Data									
Package Charges: Discounted Inter. Rates (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance:									
Value Added Services									
Data	77.027 GB	13.399 GB	63.628 GB			5	0.000		
Sub - Total:									0.000
Total Charges:							25.000	2.000	27.000



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66933744

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines:	عدد الخطوط:	Tax Invoice No.:	رقم الفاتورة الضريبية:	Tax Invoice Period:	فترة الفاتورة الضريبية:
1		99184331		From: 01/10/2021	من: 01/10/2021
Contract No.:	رقم العقد:	Tax Invoice Date:	تاريخ الفاتورة الضريبية:	To: 31/10/2021	إلى: 31/10/2021
1000468054		01/11/2021			

Customer Care Channels

- Live chat
- iMessage
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشرة
- خدمة الرسائل (iMessage)
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا

Payments Made:

المبالغ المدفوعة:

Amount Due: (المبلغ المستحق: (السداد فورا)
(For Immediate Payment) BHD - 19.180

Current Charges: (المصاريف الحالية:
BHD 36.831

Charges before VAT: (الرسوم قبل ضريبة
BHD 35.100 القيمة المضافة:

VAT: (ضريبة القيمة المضافة:
BHD 1.731

Charges After VAT: (الرسوم بعد ضريبة
BHD 36.831 القيمة المضافة:

Total Amount Due: (إجمالي المبلغ المستحق:
BHD 17.651

Payment Due Date: (تاريخ استحقاق السداد:
21/11/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Song dedication weekly (One Off)					1		0.160		0.160
Song dedication weekly (One Off)					1		0.160		0.160
Song dedication weekly (One Off)					1		0.160		0.160
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Package Charges Wiyana 15 (01/11/2021 - 30/11/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 17 GB Data									
Package Charges Extra 3 GB Free (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Value Added Services									
International Calls	37:00		37:00	10.101		5	9.620	0.481	
Data	27.967 GB	27.965 GB	.002 GB			5	0.000		
Sub - Total:									10.101
Total Charges:							35.100	1.731	36.831



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66933744

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط: 1	Tax Invoice No.: رقم الفاتورة الضريبية: 100020910	Tax Invoice Period: فترة الفاتورة الضريبية: من: 01/11/2021 إلى: 30/11/2021
Contract No.: رقم العقد: 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية: 01/12/2021	

Customer Care Channels

- Live chat
- Message
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشر
- خدمة الرسائل
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا زين

Payments Made:

المبالغ المدفوعة:

21/11/21 Web Based Transaction: BHD 36.831

Amount Due: المبلغ المستحق: (للسداد فوراً)
(For Immediate Payment) BD - 19.180

Current Charges: المصاريف الحالية:
BHD 16.233

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة:
BHD 15.460

VAT: ضريبة القيمة المضافة:
BHD 0.773

Charges After VAT: الرسوم بعد ضريبة القيمة المضافة:
BHD 16.233

Total Amount Due: إجمالي المبلغ المستحق:
BD - 2.947

Payment Due Date: تاريخ استحقاق السداد:
21/12/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Package Charges Wiyana 15 (01/12/2021 - 31/12/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 17 GB Data									
Package Charges Extra 3 GB Free (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Value Added Services									
International Calls	2:00		2:00	0.483		5	0.460	0.023	
Data	5.66 GB	5.66 GB	0 GB			5	0.000		
Sub - Total:									0.483
Total Charges:							15.460	0.773	16.233



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع : ٢٨٠٦ ،
مدينة: ضاحية السيف ، مجمع : ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66933744

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط: 1	Tax Invoice No.: رقم الفاتورة الضريبية: 100726291	Tax Invoice Period: فترة الفاتورة الضريبية:
Contract No.: رقم العقد: 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية: 01/01/2022	From: من: 01/12/2021 To: إلى: 31/12/2021

Customer Care Channels

- Live chat
- Message
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشر
- Message
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا زين

Payments Made:

المبالغ المدفوعة:

-27/12/21 Cash: BHD 16.233

Amount Due: المبلغ المستحق: (للمداد فوراً)
(For Immediate Payment) BD - 19.180

Current Charges: المصاريف الحالية:
BHD 32.187

Charges before VAT: الرسوم قبل ضريبة
BHD 29.940 القيمة المضافة:

VAT: ضريبة القيمة المضافة:
BHD 2.247

Charges After VAT: الرسوم بعد ضريبة
BHD 32.187 القيمة المضافة:

Total Amount Due: إجمالي المبلغ المستحق:
BHD 13.007

Payment Due Date: تاريخ استحقاق السداد:
21/01/2022

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Package Charges Wiyana 15 (01/01/2022 - 31/01/2022)					1	10	15.000	1.500	16.500
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 17 GB Data									
Package Charges Extra 3 GB Free (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance: 3 GB Data									
Value Added Services									
International Calls	19:00		19:00	5.187		5	4.940	0.247	
Data	9.388 GB	4.5 GB	4.888 GB			5	0.000		
Sub - Total:									5.187
Total Charges:							29.940	2.247	32.187



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بنلاية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66934777

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines:	عدد الخطوط:	Tax Invoice No.:	رقم الفاتورة الضريبية:	Tax Invoice Period:	فترة الفاتورة الضريبية:
1		99184331		01/10/2021	
Contract No.:	رقم العقد:	Tax Invoice Date:	تاريخ الفاتورة الضريبية:	From:	من:
1000468054		01/11/2021		To:	إلى:

Customer Care Channels

- Live chat
- iMessage
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشرة
- خدمة الرسائل (iMessage)
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا (زين)

Payments Made:

المبالغ المدفوعة:

21/10/21 Web Based Transaction:

BHD 21.282

Amount Due: (المبلغ المستحق) (للمداد فوراً)
(For Immediate Payment) BHD 0.000

Current Charges: (المصاريف الحالية)
BHD 73.750

Charges before VAT: (الرسوم قبل ضريبة القيمة المضافة)
BHD 70.286

VAT: (ضريبة القيمة المضافة)
BHD 3.464

Charges After VAT: (الرسوم بعد ضريبة القيمة المضافة)
BHD 73.750

Total Amount Due: (إجمالي المبلغ المستحق)
BHD 73.750

Payment Due Date: (تاريخ استحقاق السداد)
21/11/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Unlimited Data Topup 30GB (One Off)					1	5	9.524	0.476	10.000
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Quran Recitation Service (One Off)					1		1.000		1.000
Zain Data Top up 20GB (One Off)					1	5	5.000	0.250	5.250
Data Topup Unlimit BD15.750 (One Off)					1	5	15.000	0.750	15.750
Unlimited Data Topup 8GB (One Off)					1	5	4.762	0.238	5.000
Package Charges Wiyana 15 (01/11/2021 - 30/11/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 17 GB Data									
Package Charges Extra 3 GB Free (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Value Added Services									
Data	202.932 GB	200.787 GB	2.145 GB			5	0.000		
Sub - Total:									0.000
Total Charges:							70.286	3.464	73.750



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السفيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66934777

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط : 1	Tax Invoice No: رقم الفاتورة الضريبية: 100020910	Tax Invoice Period: فترة الفاتورة الضريبية: 01/11/2021 إلى: 30/11/2021
Contract No: رقم العقد : 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية: 01/12/2021	

Customer Care Channels

- Live chat
- Message 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشر
- رسالة 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا زين

Payments Made:

المبالغ المدفوعة:

21/11/21 Web Based Transaction: BHD 73.750

Amount Due: المبلغ المستحق: (للمداد فوراً)
(For Immediate Payment) BHD 0.000

Current Charges: المصاريف الحالية: BHD 15.750

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة: BHD 15.000

VAT: ضريبة القيمة المضافة: BHD 0.750

Charges After VAT: الرسوم بعد ضريبة القيمة المضافة: BHD 15.750

Total Amount Due: إجمالي المبلغ المستحق: BHD 15.750

Payment Due Date: تاريخ استحقاق السداد: 21/12/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Package Charges Wiyana 15 (01/12/2021 - 31/12/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 17 GB Data									
Package Charges Extra 3 GB Free (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Value Added Services									
Local Calls					5		0.000		
Data	.042 GB	.033 GB	.008 GB		5		0.000		
Sub - Total:									0.000
Total Charges:							15.000	0.750	15.750



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 42B
Registration No: 210000146700002

العنوان: بناية ٤٠١، طريق/شارع: ٢٨٠٦،
مدينة: ضاحية السفيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66934777

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط: 1	Tax Invoice No.: رقم الفاتورة الضريبية: 100726291	Tax Invoice Period: فترة الفاتورة الضريبية: 01/12/2021 - 31/12/2021
Contract No.: رقم العقد: 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية: 01/01/2022	From: من: 01/12/2021 To: إلى: 31/12/2021

Customer Care Channels

- Live chat
- iMessage
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشرة
- خدمة الرسائل النصية
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا

Payments Made:

المبالغ المدفوعة:

-27/12/21 Cash: BHD 15.750

Amount Due: المبلغ المستحق: (السداد فوراً)
(For Immediate Payment) BHD 0.000

Current Charges: المصاريف الحالية:
BHD 32.250

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة:
BHD 30.000

VAT: ضريبة القيمة المضافة:
BHD 2.250

Charges After VAT: الرسوم بعد ضريبة القيمة المضافة:
BHD 32.250

Total Amount Due: إجمالي المبلغ المستحق:
BHD 32.250

Payment Due Date: تاريخ استحقاق السداد:
21/01/2022

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Data Topup Unlimit BD15.750 (One Off)					1	5	15.000	0.750	15.750
Package Charges Wiyana 15 (01/01/2022 - 31/01/2022)					1	10	15.000	1.500	16.500
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 17 GB Data									
Package Charges Extra 3 GB Free (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance: 3 GB Data									
Value Added Services									
Data	1539.457 GB	207.457 GB	1332.001 GB			5	0.000		
Sub - Total:									0.000
Total Charges:							30.000	2.250	32.250



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66938777

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط:	1	Tax Invoice No.: رقم الفاتورة الضريبية:	99184331	Tax Invoice Period: فترة الفاتورة الضريبية:	
Contract No.: رقم العقد:	1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية:	01/11/2021	From: من:	01/10/2021
				To: إلى:	31/10/2021

Customer Care Channels

Live chat
iMessage
Whatsapp 36107107
Zain Bahrain App
Quick Pay through our website

قنوات خدمة العملاء

خدمة الدردشة المباشرة
iMessage
خدمة الواتساب 36107107
تطبيق زين البحرين
الدفع السريع عبر موقعنا

Payments Made:

المبالغ المدفوعة:

Amount Due: المبلغ المستحق: (للسداد فوراً)
(For Immediate Payment) BD - 26.498

Current Charges: المصاريف الحالية:
BHD 27.250

Charges before VAT: الرسوم قبل ضريبة
BHD 26.000 القيمة المضافة:

VAT: ضريبة القيمة المضافة:
BHD 1.250

Charges After VAT: الرسوم بعد ضريبة
BHD 27.250 القيمة المضافة:

Total Amount Due: إجمالي المبلغ المستحق:
BHD 0.752

Payment Due Date: تاريخ استحقاق السداد:
21/11/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Quran Recitation Service (One Off)					1		1.000		1.000
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Package Charges Wiyana 15 (01/11/2021 - 30/11/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges Extra 3 GB Free (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/11/2021 - 30/11/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 17 GB Data									
Value Added Services									
SMS	1 msg		1 msg		5		0.000		
Data	68.407 GB	68.4 GB	.007 GB		5		0.000		
Sub - Total:									0.000
Total Charges:							26.000	1.250	27.250



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السفيف، مجمع: ٤٢٨
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66938777

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط: 1	Tax Invoice No: رقم الفاتورة الضريبية: 100020910	Tax Invoice Period: فترة الفاتورة الضريبية: 01/11/2021 - 30/11/2021
Contract No: رقم العقد: 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية: 01/12/2021	From: من: 01/11/2021 To: إلى: 30/11/2021

Customer Care Channels

- Live chat
- Message
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشرة
- خدمة الرسائل
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقعنا زين

Payments Made:

المبالغ المدفوعة:

21/11/21 Web Based Transaction: BHD 27.250

Amount Due: المبلغ المستحق: (للسداد فوراً)
(For Immediate Payment) BD - 26.498

Current Charges: المصاريف الحالية:
BHD 37.750

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة:
BHD 36.000

VAT: ضريبة القيمة المضافة:
BHD 1.750

Charges After VAT: الرسوم بعد ضريبة القيمة المضافة:
BHD 37.750

Total Amount Due: إجمالي المبلغ المستحق:
BHD 11.252

Payment Due Date: تاريخ استحقاق السداد:
21/12/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Quran Recitation Service (One Off)					1		1.000		1.000
Package Charges Wiyana 15 (01/12/2021 - 31/12/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls, 16 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls, 17 GB Data									
Package Charges Extra 3 GB Free (01/12/2021 - 31/12/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Value Added Services									
Data Sub - Total:	253.518 GB	63.94 GB	189.577 GB			5	0.000		0.000
Total Charges:							36.000	1.750	37.750



Zain Bahrain B.S.C

Address: Building 401, Road/Street: 2806,
Town: Seef District, Block: 428
Registration No: 210000146700002

العنوان: بناية ٤٠١ ، طريق / شارع: ٢٨٠٦ ،
مدينة: ضاحية السيف، مجمع ٤٢٨ ،
رقم التسجيل: ٢١٠٠٠٠١٤٦٧٠٠٠٠٢

Tax Invoice

فاتورة ضريبية

Mobile No. 66938777

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):



No. of Lines: عدد الخطوط: 1	Tax Invoice No.: رقم الفاتورة الضريبية: 100726291	Tax Invoice Period: فترة الفاتورة الضريبية: من: 01/12/2021 إلى: 31/12/2021
Contract No.: رقم العقد: 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية: 01/01/2022	

Customer Care Channels

- Live chat
- Message
- Whatsapp 36107107
- Zain Bahrain App
- Quick Pay through our website

قنوات خدمة العملاء

- خدمة الدردشة المباشر
- رسالة Message
- خدمة الواتساب 36107107
- تطبيق زين البحرين
- الدفع السريع عبر موقع زين

Payments Made:

المبالغ المدفوعة:

-27/12/21 Cash: BHD 37.750

Amount Due: المبلغ المستحق: (للمداد فوراً)
(For Immediate Payment) BD - 26.498

Current Charges: المصاريف الحالية:
BHD 33.250

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة:
BHD 31.000

VAT: ضريبة القيمة المضافة:
BHD 2.250

Charges After VAT: الرسوم بعد ضريبة القيمة المضافة:
BHD 33.250

Total Amount Due: إجمالي المبلغ المستحق:
BHD 6.752

Payment Due Date: تاريخ استحقاق السداد:
21/01/2022

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Data Topup Unlimit BD15.750 (One Off)					1	5	15.000	0.750	15.750
Quran Recitation Service (One Off)					1		1.000		1.000
Package Charges Wiyana 15 (01/01/2022 - 31/01/2022)					1	10	15.000	1.500	16.500
Package Allowance: 1200 mins Local Calls,16 GB Data									
Package Charges Extra 3 GB Free (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance: 3 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/01/2022 - 31/01/2022)					1		0.000		0.000
Package Allowance: 200 mins Local Calls,17 GB Data									
Value Added Services									
Local Calls	713:00		713:00			5	0.000		
Data	186.797 GB	27.676 GB	159.121 GB			5	0.000		
Sub - Total:									0.000
Total Charges:							31.000	2.250	33.250

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